

# FARROW & BALL®

HANDCRAFTED PAINT AND WALLPAPER

## PRODUCT ADVICE SHEET

### Modern Eggshell

All Farrow & Ball paints are water based, making them low-odour, low-VOC (Volatile Organic Compounds), and quick to dry. They also score the highest possible A+ rating for indoor air quality in accordance with the independently conducted French Indoor Air Quality Decree N° 2011-321 – Arrêté April 2011.

Available in: ,750 ml,,US Gallon

For colour availability, please visit [farrow-ball.com](http://farrow-ball.com). Available to order direct from [farrow-ball.com](http://farrow-ball.com), through our Customer Services team at [NASales@farrow-ball.com](mailto:NASales@farrow-ball.com) or call: (1)-888-511-1121), our Showrooms and selected stockists internationally.

#### Product Overview:

The toughest product in our range, Modern Eggshell transforms kitchen cabinetry, skirting boards, stairs, floors, and other hardworking interior wood or metal surfaces. With a subtle 40% sheen, it makes for a glossier alternative to Estate Eggshell. Washable & wipeable. Not suitable for exterior decking or other pressure treated wood.

#### Recommended Primer & Undercoats:

For use on interior woodwork : Farrow & Ball Wood Primer & Undercoat

For use on interior wooden floors : Farrow & Ball Wood Primer & Undercoat

For use on unsound masonry and interior concrete floors : Farrow & Ball Masonry & Plaster Stabilising Primer

For use on metal : Farrow & Ball Metal Primer & Undercoat

#### Cleaning Surfaces Prior to Painting:

Before painting, all surfaces must be clean and dry. For most surfaces we would recommend using a dilute Sugar Soap solution following the manufacturer's instructions. We do not recommend using solvent-based cleaning products as these may widely disperse the residue making water-based product application difficult.

#### New and Unpainted Interior Wood (Not Floors)

Asegúrese de que la superficie esté en buen estado, limpia, seca y libre de suciedad, grasa y otros contaminantes. Rellene las grietas, agujeros y uniones abiertas con un tapa poros flexible apropiado. Lije suavemente la superficie para mejorar la adhesión de la pintura. Prepare cualquier área con nudos o resina como la anterior y aplique parches con Farrow & Ball Wood Primer & Undercoat. Aplique una capa diluida de Farrow & Ball Wood Primer & Undercoat (20% agua), y a continuación una capa completa (sin diluir). Déjelo secar un mínimo de 4 horas entre cada capa. Aplique dos manos del acabado Farrow & Ball preferido, dejando el tiempo de secado correcto entre cada mano.

#### Previously Painted Interior Wood (Not Floors) Preparation:

Ensure all surfaces are sound, clean, dry and free from dirt, grease and other contamination. Remove any areas of old paint which are peeling or blistering as flaking or peeling can occur if you paint over weak paint layers. Blend and 'feather' the edges of areas of old paint, as this helps to smooth out the surface. Fill any cracks, holes and open joints with an appropriate filler. Lightly sand the surface to improve paint adhesion. Patch prime any filled or bare knotty / resinous areas with Farrow & Ball Wood Primer & Undercoat. Apply one coat of Farrow & Ball Wood Primer & Undercoat, in the correct colour tone for your top coat (and allowing a minimum of 4 hours drying time between coats). Then apply two coats of your chosen Farrow & Ball finish, allowing the correct drying time between coats.

### Chemical Strippers:

If the surface has existing paint in poor condition or there are many layers and detail has been lost, it may be best to strip the paint with chemical paint stripper. These products can be hazardous, so always follow the manufacturer's instructions and wear protective equipment. Once the paint has been removed, the chemical stripper may need to be neutralised with a neutralising solution. Again, follow the manufacturer's instructions, rinsing with clean water and checking the pH until it's less than eight. Allow the surface to fully dry before applying the correct Primer & Undercoat and your chosen topcoat.

### Knotty or Resinous Wood Preparation:

Heat the knot to draw out any excess resin (we recommend using a hot air paint stripper). Scrape off any residue resin, and then thoroughly clean the area with white or methylated spirit. Allow the area to dry thoroughly before continuing.

### Oily Wood Preparation:

Certain woods, such as oak, teak and rosewood, can be quite oily and need additional preparation. Wearing gloves, clean the surface with a cloth soaked with methylated spirits. Continue until the cloth can be rubbed over the surface and removed without any discoloration. Methylated spirits are hazardous, so always follow the manufacturer's instructions. Wipe the surface with hot water and a sugar soap solution and allow to dry fully. Prepare any filled, knotty or resinous areas by patch priming with Farrow & Ball Wood Primer & Undercoat. Allow to dry, then apply one undiluted coat to the whole surface. Allow four hours drying time between coats. Follow with two coats of your chosen topcoat.

### Interior MDF Preparation:

Where possible always aim to use high quality MDF, as higher quality MDF tends not to suffer from raised fibres and so will not require surface sanding. Lower quality MDF may contain less tightly bound fibres, which may become raised as paint is applied. If the fibres do become raised, lightly sand the surface between coats to ensure a smooth finish. Lightly sand the edges of the MDF to provide a sound surface and to reduce paint absorption. When sanding MDF, try to create as little dust as possible and wear the appropriate Respiratory Protective Equipment (RPE). Apply one coat of Farrow & Ball Wood Primer & Undercoat, in the correct colour tone for your top coat and allowing a minimum of 4 hours drying time between coats. Apply two coats of your chosen Farrow & Ball finish, allowing the correct drying time between coats.

### Painting Over Interior Wood Fillers:

Follow the filler manufacturer's application instructions and drying times and patch prime with Farrow & Ball Wood Primer & Undercoat. Apply a coat of Farrow & Ball Wood Primer & Undercoat in the correct colour tone for your top coat. Allow a minimum of 4 hours drying time between coats. Apply two coats of your chosen Farrow & Ball finish, allowing the correct drying time between coats.

### Interior Bare Wood Floors:

Ensure flooring is fixed securely to prevent movement. Fill any cracks with a non-flexible, paintable wood filler and any open joints with a flexible, paintable wood filler. Ensure the floor is thoroughly clean using an appropriate floor cleaner. Sand to a smooth finish, vacuum clean and wipe down with a damp cloth. Allow the wood to dry (less than 10% moisture content). Prepare any knotty or resinous areas as above and patch prime with Farrow & Ball Wood Primer & Undercoat followed by one full coat to seal. Apply two full coats of Farrow & Ball Modern Eggshell.

### Repainting Wooden Floors:

Areas of old paint that have peeled or blistered need to be removed. For the best finish and longest service life, as much of the previous coating as possible should be removed. Ensure the floor is thoroughly clean using an appropriate floor cleaner. Sand to a smooth finish, vacuum clean and wipe down with a damp cloth. Allow the wood to dry (less than 10% moisture content). Apply one full coat of Farrow & Ball Wood Primer & Undercoat to seal. Apply two full coats of Farrow & Ball Modern Eggshell.

### Underfloor Heating:

Prior to application, the heating must be switched off for 48 hours to allow the surface area to cool down. Once surface has been painted, allow a further 48 hours before the heating is switched back on.

### Concrete Floors:

Old or unsound surfaces must be repaired and filled allowing adequate time to cure before repainting. New concrete should be left at least 3 months before painting. Follow with one coat of Farrow & Ball Masonry & Plaster Stabilising Primer. Painted concrete floors: Clean and remove any surface debris. Rub down any areas that have peeled or blistered, to achieve a good 'key'. Apply Farrow & Ball Masonry & Plaster Stabilising Primer to areas of exposed concrete.

### Preparing Concrete Surfaces for Painting:

Leave new concrete uncoated for at least 3 months before painting. Repair and fill any old or unsound concrete surfaces, allowing adequate time for the filler used to cure. Once completely dry, brush the surface with a stiff bristled brush to remove any surface dust. Prime any areas that remain powdery with Farrow & Ball Masonry & Plaster Stabilising Primer. For interior concrete floors only apply one full coat of Farrow & Ball Masonry & Plaster Stabilising Primer followed by two coats of Farrow & Ball Modern Eggshell allowing the recommended drying times between coats. Do not use Farrow & Ball Masonry & Plaster Stabilising Primer as a general primer on sound concrete surfaces other than interior concrete floors.

### Non Ferrous Metal Preparation:

Thoroughly clean and degrease new and previously painted metal surfaces. Remove any weak paint and lightly sand surface to improve adhesion of your primer & undercoat. Apply two coats of Farrow & Ball Metal Primer & Undercoat, in the correct colour tone for your top coat, and allow a minimum of 4 hours drying time. Apply two coats of your chosen Farrow & Ball finish, allowing the correct drying time between coats.

### Ferrous Metal Preparation:

Thoroughly clean and degrease new and previously painted metal surfaces. Remove any weak paint and rust back to bare metal. Apply two coats of Farrow & Ball Metal Primer & Undercoat, in the correct colour tone for your top coat, and allow a minimum of 4 hours drying time between coats. Apply two coats of your chosen Farrow & Ball finish, allowing the correct drying time between coats. Cast Iron: We recommend that a specialist primer is applied to Cast Iron surfaces prior to painting as water-based primers may lead to flash rusting.

### Radiator Preparation:

This product is suitable for painting conventional hot water filled radiators where the surface temperature does not exceed 60° C. We do not recommend using this product to paint steam filled radiators which operate at a much higher temperature. Ensure the radiator is turned off and has cooled before you begin painting it. Thoroughly clean and degrease new or previously painted radiator surfaces. Remove any weak paint and rust back to the original surface. Apply two coats of Farrow & Ball Metal Primer & Undercoat, in the correct colour tone for your top coat and allowing a minimum of 4 hours drying time between coats. Apply two coats of your chosen Farrow & Ball finish, allowing the correct drying time between coats. Cast Iron Radiators: We recommend that a specialist primer is applied to Cast Iron surfaces prior to painting as water-based primers may lead to flash rusting.

### Galvanised Metal Preparation:

Treat all surfaces with an Etch Primer or Mordant Solution, ensuring any excess product is removed before you begin painting. Apply two coats of Farrow & Ball Metal Primer & Undercoat, in the correct colour tone for your top coat, and allow a minimum of 4 hours drying time. Apply two coats of your chosen Farrow & Ball finish, allowing the correct drying time between coats.

### Waxed or Highly Polished Surface Preparation:

If you are painting onto previously waxed or highly polished surfaces, you will need to remove the existing coating of treatment by sanding back prior to painting. We recommend testing a small area as Farrow & Ball paints may not be compatible with some waxes and polishes.

### Difficult Surfaces (e.g. Melamine, PVC, ABS, Wall Tiles, Laminates etc.):

Difficult surfaces such as melamine, PVC, ABS, wall tiles and laminates will require careful preparation prior to painting. The surface may need to be degreased with a proprietary cleaner, lightly abraded to achieve a physical key and thoroughly cleaned prior to any coating being applied. Best results will then be achieved by applying a specialist adhesion primer following the manufacturer's instructions prior to applying your chosen Farrow & Ball finish.

### New or Unpainted Plaster/Dry Lined Surfaces (Modern Construction) Preparation:

New or previously unpainted plaster must be clean, dry and free of dust, then suitably primed prior to painting. Use either a 25% diluted coat of your chosen Farrow & Ball topcoat or a 25% diluted coat of Wall & Ceiling Primer & Undercoat. Please note: British Standard 6150 recommends a typical drying time for new plaster of 7 days for every 5mm thickness.

### Suggested Maximum Dilution Rates:

Bare dry skim plaster/dry lined walls, bare dry plaster board, patch filled plaster = 25% water. NB: The dilution rate will depend on the porosity of the surface. We recommend you test the level of dilution on a patch to determine the level of dilution required. Dilute the top coat (of your chosen colour) with 25% water and apply as a "mist" coat. Please note: When porous plasters are not sufficiently prepared, difficulties in application, cracking, drying, variation in sheen or uneven colour may occur.

### New or Unpainted Plaster/Dry Lined Surfaces (Modern Construction) Preparation:

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### Previously Painted Walls Preparation:

Ensure all surfaces are sound, clean, dry and free from dirt, grease and other contamination. Apply one coat of Farrow & Ball Wall & Ceiling Primer & Undercoat, in the correct colour tone for your top coat (and allowing a minimum of 4 hours drying time between coats). Then follow with two coats of your chosen colour to promote adhesion and full colour depth.

### Painting Lining Wallpaper:

For unpainted Lining Paper apply one coat of diluted Farrow & Ball Wall & Ceiling Primer & Undercoat (maximum 15% water), in the correct colour tone for your top coat before applying two full coats of your chosen colour. NB: The dilution rate will depend on the porosity of the surface. We recommend you test the level of dilution on a patch to determine the level of dilution required. If you do not want to apply a primer and undercoat, as an alternative, you can dilute the top coat with approximately 10% water and apply as a "mist" coat. Please note: When porous papers are not sufficiently prepared, difficulties in application, variation in sheen or uneven colour may occur.

### Painting Over Interior Wall Fillers:

For best results always use a filler which has the same porosity and density as the surface which is being repaired. Fillers which have a different porosity or density may lead to visible differences in colour or tone. Follow the filler manufacturer's application instructions and drying times then apply a diluted coat (25%) of Farrow & Ball Wall & Ceiling Primer & Undercoat in the correct colour tone for your top coat (and allowing a minimum of 4 hours drying time between coats). Then follow with two coats of your chosen colour to promote adhesion and full colour depth. This product may not be compatible with highly alkaline/cement-based fillers. Please note that this product may not be compatible with sand-based filler. Wherever possible, we recommend using an alternative type of filler. However, if no alternative is available, ensure the filler is adequately sanded and free of all dust and contaminants before proceeding with the steps outlined above.

### Using Interior Caulks & Sealants:

Where small gaps and cracks require filling or sealing, best results are achieved with an acrylic based professional painter's caulk which is a water-based, flexible filler. Use the minimum of caulk necessary as a smaller bead will dry quicker and will be less prone to cracking. Follow the manufacturer's application instructions and drying times (typically 2 – 3 hours) before applying your chosen Farrow & Ball finish. Estate Eggshell, Full Gloss and Dead Flat – 2 coats may be applied directly (allowing a minimum of 4 hours drying time between coats). Estate Emulsion and Modern Emulsion – Apply an undiluted coat of Wall & Ceiling Primer & Undercoat in the correct colour tone for your top coat (allowing a minimum of 4 hours drying time between coats) followed by 2 coats of your chosen top coat (once again allowing a minimum of 4 hours drying time between coats).

### Painting Interior Brickwork:

Farrow & Ball Modern Eggshell may be used on interior brickwork – with the exception of Fletton bricks – but we recommend taking a few extra precautions before and during application. Make sure all dirt, mould, salts and other visible contaminants are removed with a stiff bristle or synthetic brush or specialist cleaner, ensuring the brickwork is fully dry before applying any coatings. We also recommend checking that all mortar is fully cured before painting. Extra care should be taken when painting solid brick walls, and any walls that aren't damp-proofed, as loss of adhesion may occur and salts may appear. Farrow & Ball Modern Eggshell is supplied ready for use, but water may be added at a 10% ratio to assist application on sound bare surfaces. We do not recommend the use of Farrow & Ball Masonry & Plaster Stabilising Primer, as this is not intended as a general primer for sound brick surfaces.

### Other Product Applications:

If you wish to use Farrow & Ball products for any applications which are not featured here, please contact Customer Services for advice on (1) 888-511-1121 or email [customer.services@farrow-ball.com](mailto:customer.services@farrow-ball.com). Please note that calls may be recorded for training purposes.

### Priming and Undercoating Advice:

Using a Primer & Undercoat seals the surface you're painting on. You should have a full, solid coat of Primer & Undercoat before applying your topcoat, to ensure that your chosen Farrow & Ball finish sticks to it fully, is evenly absorbed, and has a smooth and even finish with rich depth of colour.

### Colour Accuracy:

Check for colour accuracy prior to use as Farrow & Ball will not be liable for designing costs caused as a result of an incorrect colour being applied. When more than one tin of the same colour is to be used ensure that batch numbers are identical or intermix before use. Stir thoroughly before use. Please note that different application tools (e.g. brush, roller, spray) may give a slight visual difference in the final color.

### How to Apply Paint to Trim by Brush:

Stir thoroughly before use. By 'trim' we mean: Baseboards, picture rails, Chair rails, doors, door frames and architraves, interior window sills and window frames (providing they aren't plastic). Farrow & Ball paints are water borne, and unlike solvent borne paints, water borne paint is more resistant to sagging and you will achieve the best finish by painting a thicker coat. For best results use a quality fine-tipped synthetic bristled paint brush (e.g. Farrow & Ball Paint Brush). Load the brush well and apply a generous first coat. Brushing first in a vertical direction then in a horizontal direction until an even coating has been applied. Finish by 'laying off' the paint in one direction using light pressure, with the brush held at an angle of approximately 30°. Do not "overwork" the paint or attempt to brush it out in thin even coats as you would a traditional solvent borne paint as this may create excess brush marks. Allow to dry completely (for a minimum of 4 hours) before applying a second coat following the same technique as before.

### How to Apply Paint to Trim by Roller:

Stir thoroughly before use. By 'trim' we mean: baseboards, picture rails, chair rails, doors, door frames and architraves, interior window sills and window frames (providing they aren't plastic). This paint finish can also be applied using a medium pile woven polyester roller. This will provide a good finish with minimal stippling and is a quick method of application. However, where an optimum finish is required, we would recommend brush application using a fine-tipped, synthetic bristled brush (e.g. Farrow & Ball paint brush).

### How to Apply Paint to Walls by Brush:

Stir thoroughly before use. Ensure all surfaces are sound, clean, dry and free from dirt, grease and other contamination. Please note that flaking or peeling may occur if you paint over weak paint layers - to avoid this sand back any previous weak paint layers before you start painting. Where required apply Farrow & Ball Wall & Ceiling Primer & Undercoat to improve paint adhesion and promote depth of colour. Using a fine-tipped synthetic bristled brush, apply the paint in a vertical direction then spread the paint out evenly in a horizontal direction. On application of the final coat lay off the paint in a single direction to ensure that any brush marks and brush patterning effects (sometimes visible in certain lighting conditions) are minimised.

### Masking:

Masking tapes are available in a range of tack levels. Always use a quality masking tape which is appropriate to the decorating project. Some masking tapes incorporate proprietary paint locking technology which can give a superior result.

### Preparation for Spraying:

When spraying Farrow & Ball paints onto any given surface, it is important to remember that the resulting finish will only be as good as the surface you are applying it to. Most surfaces will need to be clean and degreased, prepared by surface filling, sanding and then suitably primed/undercoated. Flattening with finishing papers in between coats as required, to achieve a smooth flat surface before spraying your chosen Farrow & Ball finish. This process may need to be repeated several times to obtain a satisfactory surface, which is suitable for the type of finish that is desired.

### Spray Settings:

Warning! Hazardous respirable droplets may be formed when sprayed. Do not breathe spray or mist. To avoid breathing vapours and spray mist, open windows and doors or use other means to ensure fresh air during application and drying. If adequate ventilation cannot be provided wear an approved particulate respirator (NIOSH approved). Follow respirator manufacturer's directions for respirator use. Ensure good ventilation during application and drying. Wear eye protection and protective clothing during application. Airless Spraying – Best results can be achieved with a typical set up of a 410 nozzle tip and 100 bar air injection pressure. Note that these are typical settings for most airless spray systems and some adjustment of the air pressure in relation to the nozzle tip will be required depending on the make and model of airless spray apparatus used. Depending on the apparatus used, the paint may need to be diluted with water by up to 10%. HVLP Spraying – Depending on the apparatus used, the paint may need to be diluted with water by up to 30%. Experiment with air control valve, material flow adjustment, fan size and spray pattern settings on a piece of cardboard or an inconspicuous area until a satisfactory finish is achieved. Apply several thin coats, allowing each coat to dry fully before applying the next one.

### Health & Safety Advice:

Respirable droplets may be formed when sprayed. Do not breathe spray or mist. To avoid breathing vapours and spray mist, open windows and doors or use other means to ensure fresh air during application and drying. If adequate ventilation cannot be provided wear an approved particulate respirator (NIOSH approved). Follow respirator manufacturer's directions for respirator use. Ensure good ventilation during application and drying. Wear eye protection and protective clothing during application. Keep out of reach of children. Ensure good ventilation during application and drying. Do not get in eyes, on skin, or on clothing. If medical advice is needed, have product container or label at hand. IF ON SKIN: Wash with plenty of soap and water. Do not use solvent thinners or White Spirit. IF IN EYES: Rinse cautiously with water for several minutes. Remove contact lenses, if present and easy to do. Continue rinsing. IF SWALLOWED: Call a doctor if you feel unwell. Safety data sheet available on request. All Farrow & Ball products comply with all applicable regulations, laws and standards which are administered by the Consumer Product Safety Commission (CPSC). Regulatory information available at [farrow-ball.com](http://farrow-ball.com). When sanding any surface prior to painting, the creation of dust should be kept to a minimum and adequate & suitable Respiratory Protective Equipment (RPE) should be worn as a sensible precaution.

### LEAD WARNING!

If you scrape, sand, or remove old paint, you may release lead dust. LEAD IS TOXIC. EXPOSURE TO LEAD DUST CAN CAUSE SERIOUS ILLNESS, SUCH AS BRAIN DAMAGE, ESPECIALLY IN CHILDREN. PREGNANT WOMEN SHOULD ALSO AVOID EXPOSURE. Wear a NIOSH-approved respirator to control lead exposure. Clean up carefully with a HEPA vacuum and a wet mop. Before you start, find out how to protect yourself and your family by contacting the National Lead Information Hotline at 1-800-424-LEAD or log on to <http://www.epa.gov/lead>.

### Clean Up:

Remove as much product as possible from brushes or rollers. Clean brushes / rollers with warm soapy water.

### Water Contact:

To extend the service life of this finish, standing surface water should not be allowed to pool on horizontal surfaces.

### Cleaning:

Modern Eggshell is washable & wipeable. Wipe gently with a soft damp cloth or sponge. Some cleaning solutions may mark the surface. Test on an inconspicuous area before use. Do not use bleach-based cleaning products.

### Cleaning Surface Stains:

When cleaning, wipe gently with a soft damp microfibre cloth or sponge, keeping the area you work over to a minimum. Some cleaning solutions may mark the surface so be sure to test on an inconspicuous area before use and do not use bleach-based cleaning products. More stubborn stains may require treatment with decorator's cleaning wipes or cleaning spray. Always follow the manufacturer's instructions. Surface scuffs and marks can sometimes appear more visible on darker colours – but these can be easily wiped away with a damp microfibre cloth. Staining can be minimised if you use an absorbent tissue or cloth to remove as much of the stain as possible, as quickly as you can – not allowing time for the stain to penetrate the surface.

### Storage Advice:

This product is water based and should be protected from frost and extreme temperatures. We recommend using within 6 months of purchase and are unable to accept responsibility for the deterioration of contents or packaging after this date. This product contains preservatives to protect from spoilage under normal conditions. To minimise contamination and provide maximum shelf life we recommend that the product is decanted into a clean paint kettle before use and all tools are thoroughly cleaned before and after each use. Repeated opening and use can increase the risk of microbial contamination; therefore we recommend keeping this to a minimum to maximise the shelf life of the product.

### Application Information:

Formulation: A water based paint made using a blend of acrylic and polyurethane binders.

Do not paint in temperatures below 10°C or in excessive heat above 30°C.

Coverage Rate (per coat): : Up to 480ft<sup>2</sup> per US gallon. 95ft<sup>2</sup> per 750ml

Drying Time: : Dry in 2 hours.

Typical Recoat Time: : Recoat after 4 hours

Curing Time: : Please note that some darker paint colours will take up to 14 days to achieve full hardness, strength and durability.

Recommended Number of Coats: : 2\*

\*Darker/stronger colours may require additional coats. Please note: The drying and Recoat times provided are based on applying paint in normal conditions - drying times may be longer in cooler and/or higher humidity environments. Darker colours may take longer to dry. Allow a minimum of 14 days before applying over solvent based coatings. Allow at least 24 hours before heavy traffic.

Sheen Level: : 40 %

Density: : 1.2 - 1.4 g/cc

Wet Film Thickness: : 80 - 120 µm

Application Humidity: : < 80 % RH

Wet Abrasion Class: : 1

Substrate Moisture Content: : Interior Wood = < 15 % : Interior Concrete Floors = < 1 %

### Environmental & Disposal Advice:

Do not empty into drains or watercourses. Dispose of contents/container to waste disposal site in accordance with local/national regulations. Contact the local Environmental Department for disposal instructions. Metal containers may be recycled.

### VOC Content Information:

VOC (Volatile Organic Compounds) content 6 g/l (Low) when tested to US Environmental Protection Agency standards.



### Water Vapor Transmission (ASTM D1653 13):

203.3 grams/m<sup>2</sup>/24 hrs measured on 2 coats.

**Contact Us:**

For advice on colors, paint finishes or wallpaper our customer services team is on hand to help you, just call (1) 888-511-1121, email [NASales@farrow-ball.com](mailto:NASales@farrow-ball.com), or write to us at Farrow & Ball, Unit 11, 310 Judson St, Toronto, Ontario, Canada, M8Z 5T6. Please note that calls may be recorded for training purposes.

**Disclaimer:**

The information given in these specification sheets and technical advice - whether verbal, in writing or by way of trials - is for guidance and is given in good faith but without warranty, since skill of application and site conditions are beyond our control. For further information please contact our Customer Services Department. We can accept no liability for the performance of the products arising out of such use, beyond the value of the goods delivered by us. This does not affect your statutory rights.

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